

# Clinical Reach

Zuellig Pharma **Specialty Solutions Group** Pte Ltd (SSG) is the pioneering regional consultancy and bio-logistic services division of Zuellig Pharma Asia Pacific, Asia's leading pharmaceutical and healthcare distribution company.

SSG leverages Zuellig Pharma's cutting-edge pan-Asian infrastructure to provide customized, valued added bio-logistic solutions for pharmaceutical, clinical trials, medical device, diagnostics and other related companies.



ZUELLIG PHARMA



Specialty Solutions Group

# Leveraging experience, reaching further

## Quality & reliability – our pride, your peace of mind

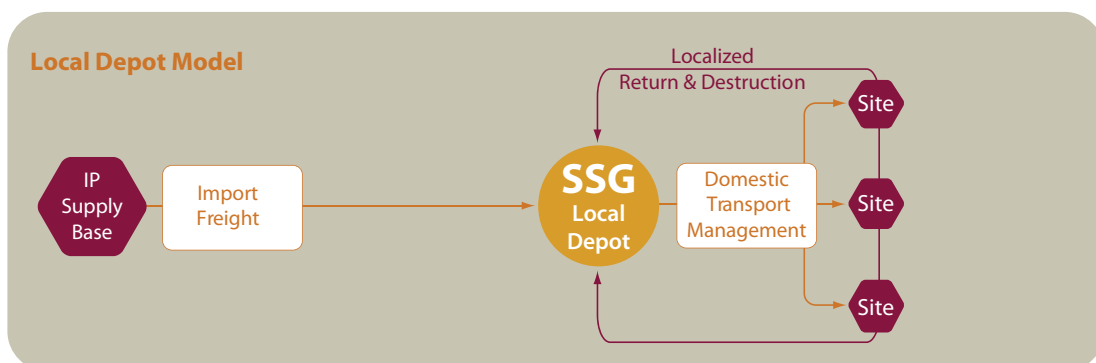
SSG's experience and knowledge in customized solutions for clinical trials extends beyond distribution and storage to also include supply design and planning.

Clinical Reach allows clients a single contact window that serves as a customized solution for clinical trial management using specialized infrastructure, facilities, IT and personnel. It has the capabilities to support Investigational Product (IP) storage, local distribution, regulatory works and destruction. **Our network in Asia extends over 14 key cities for depot coverage coordinated from our Singapore office.**




## Above and beyond expectations

As a one-stop logistics provider, SSG specializes in clinical trials from **Phase I through Phase IV** and have helped sponsors and CROs manage in excess of 800 clinical trials in the region. SSG provides integrated end-to-end supply chain services with the capability to ship to study sites worldwide.



Note: **Specialty Solutions Group** offers central project management for trials with multiple local depots.



To satisfy the needs of our customers, Zuellig Pharma is working to continuously improve in the areas of people, productivity and technology in order to provide quality services to our customer. Zuellig Pharma's regional distribution center and operation is GCP compliant as well as ISO 9001:2000, GMP and GSDP Certified. Zuellig Pharma's GSDP is based on EU GDP 94/C 63/03, US FDA 21 CFR 210+211 and WHO GSP.

SSG is the specialty depot services provider with SOPs and systems that meet the rigorous requirements of these certifications. This ensures our customers that we are compliant with the world's standard in quality assurance.

Our Clinical Reach management team plan and implement using state-of-the-art proprietary IT systems, data analysis and SSG's infrastructure. This enables us to develop customized depot solutions that address protocol specific key concerns in areas of drug availability, risk, quality, safety, time, cost and drug disposal.

## Connect to Asia

Our regional team provides clients with a single contact point for your study in the region to ensure consistency when dealing with a culturally and linguistic diverse region.

With teams that combine experience, expertise and commitment, coupled with Zuellig Pharma's stringent regional quality guidelines, the result is consistent high quality and compliance throughout Asia, thus making an invaluable contribution to your study success.




## Service Features

### Core Services

- Value creation through network consultancy
- Secondary labeling and repackaging of IP
- Secured storage in dedicated facilities
- Domestic site deliveries
- Regulatory Assistance
- Kit-building of lab supplies
- Collection, consolidation and shipping of biological specimens
- Confidentiality & clinical trial product identity control
- Transport management

### Value-added Services

- Cold chain handling and validated shipper boxes
  - Returns & Destruction services
  - IVRS and IWRS updating
  - Comparator and ancillary supplies sourcing
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# Connect with us to connect with Asia

## Regional

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